



**Trafford Parent and Young Peoples' Partnership
Service (PYPPS) -
Independent Advice and Support Service for SEND**

Impartiality Policy

The role of Trafford Parent and Young People's Partnership Service (PYPPS) is to enable parents, carers and young people through the provision of impartial information and support.

Our service operates an open self-referral service to parents, carers and young people.

Trafford PYPPS;

- Does not speak for parents/carers/young people but offers support and information to enable them to reach informed decisions, to act on their own and speak for themselves.
- Provides parents, carers and young people with more informed opportunities, choices and options about their child's education, health and social care, which are related to SEND.
- Will not act as a representative for parents, carers and young people but will provide information about how to complain and who to complain to.
- Will support parents, carers and young people through Independent Mediation, Disagreement Resolution and SEND tribunal appeals.

Any action carried out by Trafford PYPPS is to determine and clarify facts about a child's situation. Any action we carry out is only done with the parent, carers or young person's permission.

The above has been read and signed by –

G.S. English

Manager
PYPPS

This policy will be reviewed September 2019

